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**The Impact of Covid-19 on Public Organizations**

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Research paper

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The rapid expansion of Covid-19 has caused great concern internationally, between governments and individuals in society. The outbreak of the virus has jeopardized the fundamental interests of governments and forced them to take a series of special and unique actions. Many governments have described the crisis as unusual, serious, and unexpected. They have taken immediate steps to reduce and combat the virus.

Keywords: Covid-19, Public Organizations, Governments' actions.

Governments' actions in faced with the outbreak of virus have led to the impossibility of fulfilling some international obligations. Violation of these obligations will undoubtedly carry international responsibility for the government. Unless a

justification can be found for it (Seyed Morteza Hosseini, 2020).

The outbreak of the virus is so severe that it has made it difficult for many service centers to continue operating (El-Chaarani et al., 2021). Much of the power of governments is

focused on countering it. Governments' actions in this area have had a far-reaching impact on the global economy and supply chains and other trade relations between governments (Coco and Dias, 2020). In this regard, what is important is that the issue of governments facing a pandemic should be separated from political approaches and given independent management (Mehra, 2020).

With the growing prevalence of Covid-19, ideas for victim advocacy, the responsibility of government and public organizations are emerging (El-Chaarani, 2021). On one side of the issue is the government's commitment to the health of its citizens. On the other side, compensation for the costs imposed on individuals is incurred. Also, the responsibility regarding the lazy actions of governments in the field of confrontation and information is raised (Mehra, 2020). There is psychological damage to society caused by the imposed psychological burden. This anxiety will harm the mental health of the society (Alizadeh Fard and Saffarinia, 2019).

Public organizations and governments do not have unlimited possibilities to deal with all social disasters, including Covid-19, and are forced to prioritize. Citizens' expectations of

the government after the outbreak of the Corona pandemic include the following:

Compensation for financial damages

- Payment of ransom or compensation for the dead and injured

- Providing free medical facilities

- Forgiveness of government taxes on income

Compensation for psychological damage

- Predicting counseling centers

- Injecting a sense of hope in society

- Avoid irrational comments

- Transparency in information

3- Determining the relevant authorities in compensation (Mehra, 2020).

Restrictive actions by governments have led to delays in the implementation of foreign investment projects and the implementation of related commitments (Seyed Morteza Hosseini, 2020). Teleworking (Bagheri et al., 2020), increasing the budget to fight the pandemic, increasing government support packages to combat the corona, budget deficit (Padash and Akbari-Saeed Ghorbani, 2020) have been among the effects of Covid-19 on public organizations and governments. The emergence of spontaneous virtual networks to solve citizens' problems (Azizzadeh et al., 2013; Azizzadeh et al., 2016) in the field of pandemics, remote management, the emergence of new public organizations in the

field of education, treatment, and situation control are also among the effects of Covid-19 on public organizations and the government.

Many public organizations have been influenced by Covid-19. These organizations are divided into two categories. They are a group of organizations that are responsible for compensating the financial and moral damage of citizens to an emerging pandemic. There are other groups of organizations whose activities have changed due to the advent of Covid-19.

1- Public organizations to compensate for the damages caused to the citizens

- Ministry of Health and healthcare organizations
- Welfare and support organizations
- Social security organizations

2- Public organizations whose activities have been affected by a pandemic

- Tax organizations
- Government budget
- Structure of government organizations (tendency to use virtual structures)
- Customs and its activities

## **Conclusion**

This research paper discusses the effects of Covid-19 on government and public

organizations. Public organizations were also divided into two categories according to their function and how faced Covid-19. The first category is public organizations that exist to deal with the effects of Covid-19 and the second category are organizations affected by the emergence of the pandemic. For future researchers, it is recommended to use the qualitative method (Azizzadeh and Pourranjbar, 2020) or the quantitative method (Alizadeh Fard and Saffarinia, 2019) or a combination of them to identify problems related to the effects of Covid-19 on public organizations.

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